

OFFICE OF THE MAYOR
Telephone: (716) 286-4310

September 29, 2023

The City Council
Niagara Falls, New York

***RE: Agreement to Purchase Record Management Technology - Tyler Technologies
(Niagara Falls Police Department)***

Council Members:

Recently, the MIS department and the Niagara Falls Police Department (“NFPD”) have conducted a review of the IMPACT System, the NFPD’s record management system. While IMPACT was the standard technology utilized by law enforcement agencies across the State, many of those agencies have moved away from it, due to software and support issues. The NFPD experiences many of those with the IMPACT System and, accordingly, it is proposed that the City seek alternative record management technology.

It is proposed that the City enter into an agreement with Tyler Technologies to provide the necessary technological software and equipment required by the NFPD. Tyler Technologies is one of the leading providers in public sector record management technology and their services have been utilized by a great number of law enforcement agencies throughout the State. Under the proposed agreement, Tyler will provide record management software, an enhanced database, and the infrastructural hardware necessary to implement the system. This system will also be tied to NFPD’s Computer Aided Dispatch System (“CAD”) for additional efficiency and flexibility.

The quoted cost from Tyler Technologies for the software/hardware is \$696,270.00, with an additional \$78,120.00 for software maintenance. It is also necessary for the City to allocate \$127,400.00 for the purchase of servers and to interface with the City’s network. The total investment for this project is \$901,790.00. Funding is available from American Rescue Plan Funds under the Treasury Guidance Expenditure Category 6.1, which is “Revenue Replacement for the Provision of Government Services”.

Will the Council so approve and authorize the Mayor to execute an agreement provided that the same is satisfactory to the Corporation Counsel in both form and content?

Submitted By:

ROBERT M. RESTAINO
Mayor

Bax _____ Cauley _____ Myles _____ Tompkins _____ Zajac _____