

NIAGARA COUNTY HOUSEHOLD HAZARDOUS WASTE VOUCHER PROGRAM: FREQUENTLY ASKED QUESTIONS

**Why is there a fee for extra waste?**

*There are limited funds set aside for this pilot program, therefore the voucher program will only cover up to 50-lbs of eligible wastes. All other materials will be the responsibility of the participant. The management at Hazman has been kind enough to offer a payment mechanism for all uncovered materials and volume.*

**Why is the limit only 50-lbs?**

*With Latex paint removed participants brought an average of 50-lbs of HHW to previous Niagara County events. Niagara County will evaluate this program once it concludes in 2017 and decide on increasing/decreasing the limit.*

**Why is Latex Paint excluded?**

*Niagara County recognizes that many people wish to dispose of Latex Paint, however it is not classified as a hazardous waste. Residents that wish to dispose of latex paint in a cost effective manner are encouraged to allow the paint to dry by placing in a well ventilated area or mixing with kitty litter. Once the paint is dry and solid (no liquid at all) it may be placed in your trash. If you have multiple gallons or "full" containers, you are welcome to bring to Hazman for \$0.75/lb fee or wait until one of the fall 2017 events.*

**What happens if I bring less than 50 pounds, can I "donate" my unused weight to someone else?**

*Niagara County is billed per pound of material brought by each participant. All "unused" weight will allow the program to continue longer. There is no mechanism currently set up allowing one participant to transfer their unused volume to another.*

**Can my neighbor sign up and I can bring their waste to total 100-lbs?**

*This practice will not be allowed unless the neighbor signs up online, attends the drop off date with you and has proof of residency. Niagara County promotes car pooling, however the practice of printing off vouchers without the individual attending will not be allowed.*

**Why do I have to sign up for this program?**

*Like all Household Hazardous Waste collection programs offered by Niagara County, participants are required to register as a condition of our permit issued by NYSDEC to provide this service. Also, providing name, address and proof of residency will prevent individuals from outside of Niagara County from taking advantage of this program.*

**Are landlords, churches, schools, etc. allowed to participate?**

*Consistent with past Niagara County events, this program is only available to residential users. Businesses, for profit and not-for-profit organizations may often generate a greater volume of waste than this program can accommodate.*

**I have more than 50-lbs of waste but I don't want to pay extra money.**

*As part of this pilot program Niagara County will only allow one voucher per household and will NOT allow one person to utilize multiple vouchers. Prior to taking materials to Hazman, you are encouraged to weigh them to avoid any overage fees. Niagara County will also offer two events with a*

NIAGARA COUNTY HOUSEHOLD HAZARDOUS WASTE VOUCHER PROGRAM: FREQUENTLY ASKED QUESTIONS

*maximum allowable weight of 120-lbs. (each) on September 23 (Lockport) and October 21 (North Tonawanda). Registration is required and will open 30 days prior to each event.*

**Why are there fees for propane tanks, smoke detectors and fire extinguishers?**

*These items have historically carried fees at all Niagara County events.*

**Why is this program ending on August 31?**

*This is a pilot program and is dependent on the availability of funds. Also, Niagara County will host two traditional Household Hazardous Waste Collection events on September 23 (Lockport) and October 21 (North Tonawanda). Registration is required and will open 30 days prior to each event.*

**I live in a neighboring County, but I'm bringing a relative's material from their house in Niagara County.**

*The registered appointment must be of the parcel in Niagara County. Proof of residency will be required. In this situation, if the individual is not present, a utility bill will be requested to match the reservation. If no proof of residency is provided, the voucher will be voided.*

**Why does it say my voucher will expire after 72 hours of missing my drop off window?**

*In an attempt to provide an optimal service, pre-registration is required for health, safety and staffing reasons. Also, all expired vouchers will allow others to participate in the program.*

**Who is paying for this?**

*The Niagara County Department of Public Works has dedicated funds in 2017 for this program. Also, the NYS DEC reimburses the County 50% for all eligible expenses.*

**Why can't I bring waste oil?**

*New York State Law requires that all oil/automotive service locations take back waste oil at no charge, therefore Niagara County excludes collection of waste oil from this program.*

**Can I participate in the voucher program and attend one or both of the events in Fall?**

*Yes, you may attend one or both events and participate in the voucher program.*

**Why do we have to drive to Tonawanda? Isn't there a closer place?**

*The facility in Tonawanda is the only local facility permitted to accept wastes from residents.*

**Why doesn't the County plan more events throughout the year?**

*The County has a limited budget to provide this critical service to residents.*

**This is not convenient for me.**

*We would suggest you attend one of the fall events scheduled this year.*

**Will someone come to my house and pick up my stuff?**

*No, this service does not include curbside pickup of waste.*

NIAGARA COUNTY HOUSEHOLD HAZARDOUS WASTE VOUCHER PROGRAM: FREQUENTLY ASKED QUESTIONS

**I don't have a computer/my computer is broken, but I would like to participate in the voucher program.**

*In an effort to reduce administrative expenses we strongly encourage online registration. If you cannot use a public computer, you may call Hazman at 998-8073 to speak with a representative.*

**What are the additional fees for excluded/extra items?**

<i>All Weight over 50-lbs</i>	<i>\$0.75/lb.</i>
<i>All Latex Paint</i>	<i>\$0.75/lb.</i>
<i>Alkaline Batteries</i>	<i>\$0.75/lb.</i>
<i>Electronics</i>	<i>\$0.50/lb.</i>
<i>Fire Extinguishers</i>	<i>\$10 each</i>
<i>Propane Tanks</i>	<i>\$5 each</i>
<i>Smoke Detectors</i>	<i>\$10 each</i>
<i>Waste Oil</i>	<i>\$0.75/lb.</i>