

OFFICE OF THE MAYOR
Telephone: (716) 286-4310

June 10, 2022

The City Council
Niagara Falls, New York

**RE: Agreement to Purchase User Fee Software
(WAM Software Inc.)**

Council Members:

In June 2020, the City contracted with WAM Software, Inc. to provide specialized computer software to manage accounts and maintain program accuracy related to the billing and collection of the Refuse User Fee. As this agreement is expiring, it is now proposed that the Council approve a two-year extension of this agreement as the services provided by WAM have been satisfactory.

Under the proposed two (2) year agreement, WAM will provide the City with a user system that can manage up to six individual accounts at one time. WAM will also provide the City with customer service, technical support and software updates, as needed and at no cost. This agreement will also include access to WAM's web server subscription service which will allow the City to access all of WAM's various services and web-based technologies. WAM's software also features state-of-the-art security features to prevent unauthorized access to City and taxpayer information.

WAM will provide the software and services at a cost of \$410.00 per month over the length of the agreement. Additionally, WAM's web services are available to the City at a cost of \$960 per year. Funding for this project is available from budget code A.8160.0000.0446.007.

Will the Council so approve and authorize the Mayor to execute an agreement satisfactory to the Corporation Counsel in both form and content?

Respectfully submitted,

ROBERT M. RESTAINO
Mayor

Funding Approval:

Daniel Morello, City Controller

Bax _____ Myles _____ Tompkins _____ Zajac _____ Spanbauer _____